Defense Military Pay Office

Fort Carson, CO

September 2012

TOP 3 LATE DOCUMENTS

(1) Leave (1865)(2) Basic Allowance for Housing (247)(3) Family Separation Allowance (129)

Timely and accurate pay is a quality of life and mission readiness issue!

Reminder: the timeliness data is provided to Senior Leadership monthly. It is in the best interest of every Soldier to take all available steps to ensure timely submission of all pay documents.

Unit/Brigade	Percentage	Unit/Brigade	Percentage
	98.49%	MISSION SUPPORT	
MEDDAC	90.49%	ELEMENT	100.00%
AFSB-CARSON	100.00%	7TH INF DIV, IRT	100.00%
1/68 ARM, 3RD BCT	97.98%	2 BCT, 4ID REAR	98.41%
·	98.00%	573RD MOVEMENT	
3RD BDE		CONTROL TEAM	100.00%
534TH SIGNAL CO	100.00%	1/4 BCT, 4TH BSB	97.19%
48TH MP DET - CID	100.00%	1-2 AVN	99.01%
75TH BCTD, 5TH BDE, 2 BCTG	100.00%	1-4TH INF REG	98.88%
2ND TRANS CO, 1ST		549TH	
PLATOON	100.00%	QUARTERMASTER	100.00%
148TH MP CO	100.00%	2/77TH FA	100.00%
440TH CIVIL AFFAIRS BN	100.00%	71ST ORD CMD	100.00%
DENTAC	100.00%	USAG	99.12%
РНСО	100.00%	WORLD CLASS ATHLETES	100.00%
WOUNDED WARRIOR CO A	100.00%	AFSB-CARSON	100.00%
WOUNDED WARRIOR CO B	98.08%	MISSILE DEFENSE INTEGRATION AND OPS	100.00%
WOUNDED WARRIOR CO D	100.00%	STRATCOM	100.00%
4TH ENGINEER BN	99.00%	100 MISSILE DEFENSE BDE	100.00%
704TH BSB	97.53%	48TH MP DET - CID	98.97%

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IMPORTANT DATES

Midmonth Cutoff

Friday, 31 August 2012 to affect mid-month pay

End of Month Cutoff

Monday, 17 September 2012 to affect end-of-month pay

September's UCFR Pick-up NLT COB Wednesday, 26 September 2012

September UCFR Turn-in Wednesday, 5 October 2012

DMPO CLOSURES

The DMPO/230th FMSU will be closed Monday, 3 Sep 2012

UCFR PICK-UP

The Fort Carson Defense Military Pay Office (DMPO) conducts a monthly finance information briefing in addition to the Monthly UCFR Distribution. The audience for this event includes all commanders, both military and civilian unit S-1s, and non-divisional unit PAC personnel. All Fort Carson units are to be present with their current Access and AAA- 162 Rosters. Leaders from the military pay office will be on hand to address any pay concerns from the Fort Carson Military Community.

UCFR pick-up from the Defense Military Pay Office is a requirement. When Units are deployed, the Rear-D is responsible for pick-up and certification for the entire Battalion. The Rear-D Commander must certify all UCFRs and ensure all supporting documents for corrections are attached and

returned to the DMPO by the suspense date. Deployed units should contact the Rear-D if there are changes to be made to deployed personnel pay accounts.

Please address all questions and concerns to the Processing Section at 719-526-2607/6262.

PAC CERTIFICATION COURSE

The Fort Carson Defense Military Pay Office will be hosting a one day PAC Certification Course **Thursday**, **13 September at 0900 in Bldg 1220**, 1st Floor Conference Room. The purpose is to train S-1 personnel in the areas of pay and entitlements. Preregistration is required: Please see your training NCO to register through ATRRS prior to training.

Briefings for Separating Soldiers

ETS Briefing is held on the 1st and 3rd Wednesday of every month at the SRP building (BLDG 1042) at 0700.

Retirement Briefing is held the 2nd and 3rd Wednesday of every month at the Balfour Beatty Community Center (6800 Prussman St) at 0800.

Briefings cover Final pay, Travel, Leave, Allotments, Disability Severance/ Separation Pay outs and more.

In/Out Processing Briefings

Levy Brief (PCS Departing Soldiers) is held on every <u>Tuesday and Thursday</u> of every month at 1129 Ellis Dr (Performing Arts Center) at 0815.

In-Processing Brief is held every weekday at BLDG 1013 on Long Street

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INFORMATIONAL ARTICLES



Please tell us how well your finance office is supporting you at the following link:

https://ice.disa.mil/index.cfm?fa=card&site_id=614&service_provider_id=115982





Roth TSP Elections

DFAS is processing Roth TSP elections for its civilian and military customers using a phased approach continuing through October 2012.

As a new choice for retirement investment planning, Roth TSP will give civilian employees and military service members the option to contribute after-tax wages into TSP for the first time. Both the contributions and the earnings will be tax free when withdrawn, as long as IRS requirements are met.

Roth TSP Availability		
Marines	June 2012	
Federal Civilian Employees	July 2012	
Soldiers, Sailors & Airmen	October 2012	

<u>DFAS Hire-A-Hero Internship</u> <u>Program</u>



The Defense Finance Accounting Service DMPO Ft. Carson is seeking Wounded Warrior applicants for our Hire a Hero Internship Program. Continue to serve our Nation and your fellow Warfighters while gaining valuable job experience in either Military Pay or Computer Assistant functions.

The non-paid internship program is open to all soldiers in outpatient status at Ft. Carson, who have committed to transitioning out of the military. DFAS is seeking soldiers who have the desire to gain practical employment experience prior to transitioning to civilian life. Internship participants will have the opportunity to enhance their career readiness and prepare for a future with DFAS, or another organization. Completion of the Internship Program may lead to full-time employment at one of DFAS' many locations.

Request an application by emailing <u>HiringHeroes@dfas.mil</u> or calling 719-524-0040.

Customer Service

Short Sale Assistance for Qualifying Military Homeowners

Federal Housing Finance Agency (FHFA) is announcing changes to short sale policies that will make it easier for military

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homeowners with Fannie Mae and Freddie Mac mortgages to sell their homes in a difficult housing market.

What is a Short Sale? A short sale, known as a pre-foreclosure sale, is when you sell your home for less than the balance remaining on your mortgage. Your mortgage company must agree to a short sale so that you can sell your home and pay off all (or a portion of) your mortgage balance.

Service members with PCS orders will be eligible for a short sale immediately even when they are current on their existing mortgage. They will be exempt from delinquency judgments from Fannie Mae and Freddie Mac when receiving permission for a short sale.

FHFA will issue guidance by September 30, 2012 and it will be effective 60 days later.

ELIGIBILITY REQUIREMENTS:

- The person must be in the military and have a PCS Order.
- The existing mortgage must be owned or guaranteed by Fannie Mae or Freddie Mac
- The service member can be current or delinquent on their mortgage to apply for a short sale
- The property must have been purchased prior to 30 June 2012.

Not sure if you have a Fannie Mae or Freddie Mac Ioan?

www.fanniemae.com/loanlookup 800-7Fannie (8am to 8pm EST) www.freddiemac.com/corporate 800-Freddie (8am to 8pm EST)

RESOURCES:

www.KnowYourOptions.com/Military 877-MIL-4566 (Fannie Mae) www.FreddieMac.com/avoidforeclosure 800-Freddie (8am to 8pm EST)

MPR

Lost Leave and Leave Balance Carryover Extension

Military Pay E-Message 10-035 AR 600-8-10, Chapter 3

Typically, a leave balance of 60 days is authorized to carryover each Fiscal Year (FY); however, in 2008, due to the constant recycling of deployments, the NDAA increased the carryover balance to 75 days. This extension benefit was originally set to end September 30, 2010. Fortunately, the NDAA has AGAIN EXTENDED the termination date to September 30, 2013 (Military Pay E-Message 10-035). What that means is that on October 1, 2012, Soldier's who have a leave balance over 75 days will lose any and all days over 75, unless the soldier has been approved for Special Leave Accrual.

Special Leave Accrual (SLA) allows Soldiers who serve in hostile fire/imminent danger area for a continuous period of 120 days or greater to retain and accumulate up to 120 days leave. The intent of SLA is to provide relief to Soldiers who are not allowed leave when undergoing lengthy deployment or during periods of hostility. It is the unit's responsibility to apply/request for SLA for individual SM's who may qualify. The processes and procedures for requesting SLA is spelled out in AR 600-8-10, Chapter 3.

Annually, a review is conducted to notify Unit Commander's of their soldier's leave balance. The purpose of this review is to: (1) identify soldiers who could lose leave if none is taken this fiscal year, (2) ensure that all leave that

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has been taken is posted, and (3) assist finance offices and Personnel Administrative Centers in maintaining correct leave balances for soldiers they support. Those soldier's identified should be either allowed to take leave, if mission allows, or a request for SLA should be initiated. Leave is a benefit much deserved by all our Servicemen and women, and losing leave should be prevented or minimized if at all possible.

<u>SRP</u>

Due to the end of the fiscal year approaching, please ensure that your Soldiers will have 75 days or less of leave accrued. Any leave days in excess of 75 days will be lost. (DoD Instruction Leave and Liberty Policy and Procedures Number 1327.06) If you wish to determine whether your Soldier will be losing leave on 1 October 2012, you can look at their 1 August 2012 LES and add 5 days to the current month leave balance. If this is less than 75 days, your Soldier is good, but if it is more that 75 days, you will need to have your Soldier take leave in order to get below 75 days.

Works Cited:

"DoD Instruction Leave and Liberty Policy and Procedures Number 1327.06." 30 September 2011. DoD. 31 July 2012

Processing

Timeliness

References: DA Pam 600-8 and the DMPO Bluebook

It is expected that service members are paid accurately and on schedule; however, there are numerous reasons this may not happen. Sometimes this can be attributed to the Soldier NOT properly filling out the paperwork before surrendering the financial documents to the finance office or to the S-1, as they forward them to the finance office. There are many other reasons that Soldiers are not compensated in a timely manner. Such as having incorrect information This furthermore ties into the article from the previous month about Soldiers PACIDNs being correct.

We are not placing blame on any one person or office. We are simply emphasizing the importance of things being turned into the Finance office correctly and in a timely manner. We need to ensure that S-1's are coming to the Processing Office at a minimum of two - three times a week, and daily is recommended. Frequent visits guarantee service members' financial paperwork is closely scrutinized for corrections and returned to the unit for action. The documents in the unit distribution boxes at the Processing office are a focal point for the continuation of ontime pay. Lack of document retrieval creates: delays, roadblocks, back and forth paper chase, and poor service. The Soldiers are the ones that suffer from this procrastination. We realize that most S-1s are dedicated individuals: however, there are times that an S-1 is not afforded the time to get to the finance office several times week. The Processing Office understands that S-1s have a plethora of different things to do.

If an S-1 is having an issue getting down to the Finance Office several times a week, they should call 526-2607 to inquire about their unit distribution box. The Processing Section personnel are happy to provide a quick brief on the status of the unit's distribution box as long as the S-1 is on the access roster. All attempts should be made to pick up the paperwork in the distribution boxes.

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We all are learning to do more with less. That is also true with ensuring that Soldiers get paid on time and correctly. It is not just one person's or office's responsibility to ensure that this happens; it is everyone's responsibility from the Soldier all the way up to the local Finance office and higher. Downsizing or rightsizing means doing more with less and this process affects every department of the U.S. Army. The Finance Department meets the challenge head on. It is incumbent the S-1's, associates, trainees, rear D personnel, and all offices associated with pay, realize the importance of pay documents being filled out properly with the correct supporting documents attached and the correct signatures in the correct places.

It is important for Soldiers to be able to trust that they are receiving the best possible care from their Finance along with the proper support from their units. It is our job as a Finance Office to ensure that once we get the documents in our office that they are worked quickly and efficiently to keep the Soldier paid on time, every time!

<u>Travel</u>

Dependents Traveling After the Soldier

Several Soldiers have PCSed to Ft. Carson and had their family follow on later. If movement of Dependents is authorized on the Soldier's PCS orders, then the Soldier needs to see travel in-processing at Bldg 1218 Room 231. Bring a copy of the PCS orders and all necessary receipts in order to settle the Dependent travel and get paid DLA. This is especially important if the Soldier received a Travel Advance for movement of Dependents.

Separations

Bonus Recoupment

DODFMR VOL 7A Chapter 2

Soldiers that receive a bonus must serve the entire term of their enlistment or reenlistment in order to be entitled to keep the full amount of their selective enlistment bonus (SEB) or selective reenlistment bonus (SRB). If a Soldier is discharged for any reason prior to their ETS date, an SEB or SRB may be subject to recoupment. Repayment will not be sought and any remaining unpaid portion of bonus due to a Soldier shall be paid at the time of separation or retirement for a disability described under 10 U.S.C., chapter 61 that was incurred in the line of duty in a combat zone.

Soldiers who were paid a bonus for a period of enlistment, who are discharged for immediate reenlistment for which no bonus is paid, may be considered to have completed the full term of service specified in the former enlistment contract, provided the term of the latter reenlistment includes the remaining period of service from the former enlistment.

Please see the Defense Military Pay Office for questions concerning which types of separation may/may not have a bonus recoupment.





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Business Hours: 0730-1600

BLDG 1220

Customer Service
Military Pay Inquiries (719) 526-6254
Disbursing (719) 526-5151

BLDG 1218

In/Out Processing, Travel, Separations and Retirements

BLDG 1042

Reserve Pay Room 307 SRP Room 340

Defense Military Pay Office POCs			
Director	526-3443		
Deputy Director	526-3443		
Finance SGM	526-8507		
IOP/Reserve Pay/SRP Site	526-6230		
Processing/ Customer Service/ Debt Management/Special Actions	Supervisor: 526-6317		
Wounded Warrior Building 1220 Room 122	524-0315		
Disbursing Building 1220 Lobby	526-5151		
Reserve Pay Building 1042 Room 307	526-9812		
Customer Service Building 1220 Lobby	526-6254 526-1052		
Debt Management/ Special Actions	524-1581		
Separations/Retirements Building 1218 Room 229	526-8236 526-4233 Supervisor: 526-6230		
In & Out Processing Building 1218 Room 236	526-0392 526-1302 Supervisor: 526-6230		
230 th Financial Support Unit			
Commander	526-1534		
First Sergeant	524-1130		